



## **Policies, Procedures, Contacts** rev. Dec. 2010

### **I can't wait to train with Cheer Force One! How do I enroll?**

New athletes to the Cheer Force One program must complete and sign a CFO Registration and Medical Release form before they are able to participate in any class, clinic, or event. This form can be found online or is available at the front desk of your nearest location. Once this form is complete, parents can enroll the athlete in a level-appropriate class based on availability and the athlete's schedule. The front desk can assist in selecting a class appropriate for the student. Any student looking for a weekly class to work on tumbling or cheerleading skills will sign up under the Recreational program.

### **What is Cheer Force One's Recreational Program?**

Recreational classes - including Tumbling, Mini Prep, Tiny Prep, Cheer Class, Co-ed Stunt Class, All Girl Stunt Class - are one-hour in length each week. Monthly tuition is based on 4-weekly sessions in a month. A Gym Calendar can be found at the front desk outlining how this is achieved with holidays and gym closings taken into consideration. If a class is missed for any reason, you can see the front desk about a make-up class if you wish. Please keep in mind this will need to be scheduled within a month of the missed class. Make-up sessions can only be made-up in classes with availability to maintain our athlete-instructor ratios.

### **How much is it and when can I register?**

Upon sign-up, athletes must pay a \$35 family registration fee. The remainder of the current month's tuition is also due at this time. We pro-rate based on the number of sessions remaining in the month to keep all families on the same payment system. Classes vary in tuition rate; however, **most** recreational classes are \$50 per month. The front desk has more information regarding exact pricing. All tuition payments are due on the 1st of the month. Any account with a balance after the 10th is charged a \$25 late fee. For your convenience, we have an online Customer Portal for you to make payments online. This can be accessed through [CheerForceOne.com](http://CheerForceOne.com) and selecting the CFO Jackrabbit tab. CFO **must** have an email on file for you in order to be able to use this system.

Athletes can enroll at **ANY** time during the year! Enrollment is on a month-to-month basis with no cancellation fee. If an athlete needs to take time off, we simply ask you notify the front desk by the 20th of the prior month; otherwise, the account will be billed

for tuition. Any account with a balance after an athlete has stopped participating will be turned over to a third party for collections if we are unable to contact the parent in a timely manner.

### **What about Cheer Force One's All Star program?**

CFO also offers competitive All Star squads each year. Sign-up for the full season begins in April of each year for the next season. The full-season runs from May through March or April depending on the season's competition schedule. The tuition for these teams varies by location and ranges from \$100-\$125 monthly. Information about the All Star season - including pricing, competition dates, miscellaneous fee breakdown, payment plan options - is made available in April of each year prior to the start of each season. Athletes are scheduled to attend between 7-9 events each season.

Starting the 2010-2011 All Star season, CFO has a half-year season option for those interested in a less intense program. This season runs from November through March or April depending on the season's competition schedule. The monthly tuition for this program is the same, but the additional fees associated with the team are lower. These squads do not compete and are exhibition only. Each team will perform at 2-3 events depending on the season. Information about this program is made available in October each year.

### **Who do I contact if I have additional questions?**

If you have additional questions about Cheer Force One, we have several individuals to assist you! **The best resource for basic registration and enrollment information is the front desk of your location.** Please use the below listed contact information:

|                   |              |                           |
|-------------------|--------------|---------------------------|
| Mobile, AL        | 251.634.0203 | info@cheerforceone.com    |
| Daphne, AL        | 251.625.0460 | es@cheerforceone.com      |
| Ocean Springs, MS | 228.219.4444 | gc@cheerforceone.com      |
| Brewton, AL       | 251.656.4542 | michael@cheerforceone.com |

### **Gym Manager Contacts:**

|                          |               |                           |
|--------------------------|---------------|---------------------------|
| Mobile, Manager          | Kent Bailey   | kent@cheerforceone.com    |
| Mobile, All Star Contact | Chris Lowery  | chris@cheerforceone.com   |
| Daphne, Manager          | Chase Brett   | chase@cheerforceone.com   |
| Ocean Springs, Manager   | David Pearson | david@cheerforceone.com   |
| Brewton, Manager         | Michael Lee   | michael@cheerforceone.com |